

MEETING	HEALTH AND CARE BOARD
DATE	06/03/19
TYPE	An open public item

<u>Report summary table</u>	
Report title	Integrated Outcomes Framework – proposed measures
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Summary	<p>This paper proposes a list of 22 measures for an Integrated Outcomes Framework for the Health and Care Board.</p> <p>The measures represent chosen priorities for the Board and were determined by a subgroup of Board members which met on 13 February 2019.</p>
Recommendations	<ul style="list-style-type: none"> • The Board is asked to review and agree that the 22 proposed measures adequately represent the priorities of the Health and Care Board and can therefore be used to form the Integrated Outcomes Framework • The Board is asked to task the Business Intelligence Manager at the Council and the Performance Manager at the Clinical Commissioning Group to jointly work on providing data against each of the measures for the next meeting of the Health and Care Board and to oversee the reporting, by exception, of other measures to the H&CB as necessary on an ongoing basis
Rationale for recommendations	The Health and Care Board will be enabled to better understand whether the integrated arrangements are positively impacting on the priority outcomes for the local population.
Resource implications	It is proposed that the development of the framework will be managed within existing resources. This may require review depending on how the Health and Care Board wish to use the Framework in the future.
Statutory considerations	Nil
Consultation	N/A
Risk management	
List of attachments	Nil
Background papers	<ul style="list-style-type: none"> • ‘Developing a joint measures scorecard’ presentation from September 2018 Health and Care Board meeting • ‘Joint Measures Scorecard – an update’ paper from October 2018 Health and Care Board meeting • ‘Integrated Outcomes Framework’ paper from December 2018 Health and Care Board meeting

1. Background

- 1.1 A subgroup of Health and Care Board members met on 13 February 2019 to determine the proposed priority areas and measures for an Integrated Outcomes Framework for the Health and Care Board (H&CB).
- 1.2 The subgroup agreed to determine the priorities and measures based upon the following considerations:
 - 1.2.1 The core purpose of the Framework should be to measure priority areas which are directly influenced through the joint arrangements for which the H&CB is responsible.
 - 1.2.2 The Framework should also consider measuring priority areas which are clearly able to be influenced by the joint arrangements even if they are not within direct control of the H&CB.
 - 1.2.3 That priorities and the associated measures should be, wherever possible, reflective of the total system and therefore jointly impactable i.e. not solely the responsibility of the NHS or Social Care services.
 - 1.2.4 That priorities and their measures should be determined based on where there is required improvement. To support this, it was suggested that the H&CB should delegate routine monitoring of performance to the Joint Commissioning Committee (JCC) where established performance reporting mechanisms, for example the Integrated Quality and Performance Report, form a regular part of that meeting's agenda. The expectation should be set that JCC will identify any areas of declining performance or new areas of concern which should then be reported to the H&CB on an exceptions basis only.
 - 1.2.5 That a time horizon of three years is suitable for assessing successful change in any of the chosen priority areas.

2. Proposed priority areas and measures

- 2.1 Table One (overleaf) proposes six priority measures for each of the domains and a further 18 measures against a range of subsequent priority areas.
- 2.2 The nine measures marked with an asterisk can be measured on either a monthly or quarterly basis with the remaining measures relying on data currently collected annually.
- 2.3 There are a small number of measures that need further definition and refinement.

Table One – proposed Integrated Outcomes Framework

Domain	What are we trying to achieve?	Priority measure	Priority areas	Suggested measures
Community wellbeing	Strong and empowered communities	% of people that think their local place is a good place to live	Reduced social isolation	TBC - measure to be defined
			Active communities	Percentage of physically active and inactive adults
Population health	Nurturing the health, safety and wellbeing of our population	Healthy life expectancy (years)	Focus on prevention	Rates of obesity in adults
			Children get the best start in life	School readiness: the % of children achieving a good level of development at the end of reception
			Prioritising vulnerable groups	Mental health services overall spend and new investment - measure to be defined
				Adults with a learning disability or secondary mental health condition who live in stable and appropriate accommodation
Individual outcomes	People live well and stay well	Proportion of people feeling supported to manage their condition	Focus on C&YP's resilience and wellbeing	SEND attainment - measure to be defined
				Waiting times for accessing children's and young person's mental health services*
				Excess weight in 10-11 year olds
			Early diagnosis and intervention	Cancer diagnosed at early stage*
			Impact of frailty	Older people still at home 91 days after discharge from hospital into reablement/rehabilitation services*
			Reducing harm from drugs and alcohol	% successful completion of treatment - drugs and alcohol
Service experience	Person-centred and joined up support	Number of people with an integrated care plan*	Improve the experience for carers	Carer reported quality of life
			What matters to people	People who die in their preferred place of choice
Service proxies for outcomes	A resilient health and care system	Avoidable hospital admissions*	High quality outcomes	Safeguarding outcomes - measure to be defined*
			Keeping people well in their homes	Long-term support needs met by admission to residential and nursing care homes 65+ (per 100,000 population)*
Organisational processes and systems	A sustainable health and care system	Delayed transfers of care*	Embrace new technology	Use of assistive technology*
			Valuing our workforce and volunteers	Staff survey results

3. Recommendations

- 3.1 The Board is asked to review and agree that the six priority measures and 18 supporting measures adequately represent the priorities of the Health and Care Board and can therefore be used to form the Integrated Outcomes Framework.
- 3.2 The Board is asked to task the Business Intelligence Manager at the Council and the Performance Manager at the Clinical Commissioning Group to work together on providing data against each of the measures for the next meeting of the Health and Care Board and to oversee the reporting, by exception, of other measures to the H&CB as necessary on an ongoing basis.

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